

Lexus' Statement Regarding Consumer Reports: Testing of the 2010 GX 460

April 13, 2010

From Mark Templin, Lexus Group Vice President and General Manager

"For more than 20 years, Lexus has made customer safety and satisfaction our highest priorities. We are taking the situation with the GX 460 very seriously and are determined to identify and correct the issue Consumer Reports identified. At this time we have asked our dealers to temporarily suspend sales of the 2010 GX 460.

Lexus' extensive vehicle testing provides a good indication of how our vehicles perform and we are confident that the GX meets our high safety standards. Our engineering teams are vigorously testing the GX using Consumer Reports' specific parameters to identify how we can make the GX's performance even better.

For any customer who has purchased a 2010 GX 460 and is concerned about driving their vehicle, we will provide a loaner car until a remedy is available.

As always, Lexus is committed to providing our customers with outstanding products and service.

Customers who have any questions or concerns should contact Lexus Customer Satisfaction at 1-800-25 LEXUS or 1-800-255-3987."

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